

Dracut Cable Advisory Committee
Cable Survey

If you are NOT a Comcast customer, please answer the following:

- 1) Who is your television programming provider:
☐ DishNetwork ☐ DirecTV ☐ Outside Antenna ☐ Other ☐ None

If you are a Comcast customer, please answer the following:

- 1) How many years have you been a Comcast Customer? (please check only one)
☐ Less than a year ☐ One Year or more ☐ Over five years ☐ Over ten years ☐ More than ten
- 2) What Level(s) of service do you subscribe from Comcast?
☐ Basic cable ☐ Digital Starter ☐ Digital Preferred ☐ Internet ☐ Telephone
- 3) How would you rate the quality of your Comcast Cable signal? (signal, sound and picture quality)
☐ Very Poor ☐ Poor ☐ Average ☐ Good ☐ Very Good
- 4) How would you rate the quality of Comcast's customer service?
☐ Very Poor ☐ Poor ☐ Average ☐ Good ☐ Very Good
- 5) Do you watch local television programming on public access television? (Dracut Access Television)
☐ Never ☐ Seldom ☐ Occasionally ☐ Often ☐ Very Often
- 6) How would you rate the quality of your public access channel(s)? (signal, sound, and picture quality)
☐ Very Poor ☐ Poor ☐ Average ☐ Good ☐ Very Good
- 7) How would you rate the content of local access programming?
☐ Very Poor ☐ Poor ☐ Average ☐ Good ☐ Very Good
- 8) Do you use any of the following internet TV services on a regular basis? (Check all that apply)
☐ Netflix ☐ Hulu ☐ Amazon Prime ☐ Apple TV ☐ Roku ☐ Infinity ☐ Other
- 9) Would you prefer an option to have a customized channel listing and purchase your service by channel and not by tiers?
☐ Yes ☐ No

Please add any additional comments below:

You can download this form from the Town's website or pick up the survey form at Town Hall. Please return your survey form no later than August 31, 2015 at the Town Hall. The Cable Advisory Committee wishes to thank you for your time in completing our survey.